

Appendix 2

Review of Intermediate Care provision in Tameside & Glossop (Options for the delivery of bed based Intermediate Care)

NHS Tameside and Glossop Clinical Commissioning Group (CCG) are committed to ensuring the best possible health care is provided for residents in Tameside and Glossop. However we face significant challenges in providing quality services that meet the needs of a growing older population and the increasing number of people with long-term health conditions that need care. In order to meet the health care needs of our population for the future and within the budgets available, the CCG and its partners have reviewed ways to deliver our services. This consultation focuses on how we continue providing a high quality, responsive and accessible Intermediate Care service in Tameside and Glossop in light of increased demand

1. Have you ever used Intermediate Care services in Tameside & Glossop? (Please tick one box only)

Yes (Go to Q2)

No (Go to Q4)

2. When did you last use Intermediate Care services in Tameside & Glossop? (Please tick one box only)

Within the last month

Within the last six months

Within the last year

Within the last two years

More than two years ago

3. Which Intermediate Care facility / services have you previously used? (Please tick all that apply)

Shire Hill

Stamford Unit (on the site of Tameside Hospital)

Grange View

Community services / Reablement e.g. you received treatment from a nurse / physiotherapist etc in your own home

Other (please state)

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4. Intermediate Care helps people avoid going into hospital unnecessarily and supports people to come out of hospital as quickly as possible. It helps people stay in their own homes and to keep their independence for as long as possible. The Intermediate Care offer across Tameside & Glossop will include a home-based service, which will give a more intensive amount of care in people's own home. This will be provided by a joint team of social care (carers and social workers) and health professionals (nurses and therapists).

What are your thoughts on a home based Intermediate Care service being provided across Tameside & Glossop? (Please write your comments in the box below)

5. There are three options in our model for how bed based Intermediate Care services could be delivered across Tameside & Glossop in the future. Please tell us what each of these options would mean for you if they were implemented? (Please write your comments in the box below each option)

You can access further information about the Intermediate Care service and each option in our information document available at www.tamesideandglossopccg.org/intermediatecare

Option 1: Maintain current arrangements

This option maintains the number of beds provided at the Stamford Unit (32) within the Tameside Hospital site and maintains the current community beds provided at Shire Hill in Glossop (36 beds). There is also access to 32 'discharge to assess' beds at the Stamford Unit.

- The facilities available at each of the two locations are different and provide differing levels of care, due in part to the location of and facilities available in the buildings.
- This option requires staff to work from a number of locations, with the expectation that community and neighbourhood staff travel across the area reducing the amount of time that can be spent with individuals to help them return home quickly.
- It is our view that this is not a sustainable model for the future.
- Between April 2015 and May 2017; 847 service users stayed at Shire Hill only 40% of them lived within 5 miles of it. 84% of them lived within 5 miles of Stamford Unit.

- Between March 2015 and May 2017; 1,279 service users stayed at Stamford Unit and 96% of them lived with 5 miles of it.
- In the off-peak period, during weekdays, 80% of residents in Tameside and Glossop can reach the Stamford Unit by public transport within 45 minutes, compared to 24% travelling to Shire Hill.

Option 2: All bed-based intermediate care in a single location at the Stamford Unit.

This is our preferred option. All bed-based Intermediate Care would be provided at a single location in the Stamford Unit run by Tameside Hospital on their site in Ashton. The hospital is rated Good by the Care Quality Commission (CQC). The provision of Intermediate Care beds at Shire Hill in Glossop would cease.

- This option provides 64 Intermediate Care beds in the Stamford Unit, Ashton
- If we located all the Intermediate Care beds along with the 'discharge to assess' beds in the Stamford Unit, we would have a dedicated building of 96 beds which could be used flexibly to accommodate daily patient need.
- 27% of patients from Shire Hill were readmitted back to the hospital as their condition required greater clinical support which cannot be provided at Shire Hill, but is more accessible from the Stamford site. One central location will reduce transfers which fragments the care pathway and creates a poor experience for the patient themselves and their families.
- The Stamford Unit is able to provide single room accommodation, each with their own ensuite facilities along with significant communal space on each of the three wards. This encourages social interaction and independence and provides space to support rehabilitation and patients' exercises.
- One floor of the Stamford Unit has been designed to be dementia friendly with access to outside space and wandering routes, which will enable us to provide intermediate care and 'discharge to assess' beds in a unit which is able to support patients with dementia.
- The Stamford Unit is located in a central location in Ashton close to Tameside Hospital. The site has good public transport links, parking facilities, is well known and is easily accessible for patients and relatives.
- Additionally easy access and short journey times for health care professionals and support staff between the Stamford Unit and main hospital will reduce staff travelling time, increase specialist support to all intermediate care beds and enable the development of services in the unit.

Option 3: Develop a scheme of bed based Intermediate Care within local private care homes

This option would require us to work with private care home providers to develop capacity within existing care homes or invest locally in increasing capacity to host bed based Intermediate Care. This option would mean that Intermediate Care beds are not located in one single location but spread out across the area where capacity can be found. This option requires care home providers to be willing to invest in increasing bed spaces and if new care homes were required, a short term solution would be required whilst capacity in the system is built.

6. If you have an alternative option on how the Intermediate Care service could be delivered across Tameside & Glossop in the future please tell us in the box below, Please explain the benefits this alternative option will bring and any financial considerations.

7. Do you have any other comments you would like to make about Intermediate Care services in Tameside & Glossop? (Please write in the box below)

About You

8. Please tick the box that best describes your interest in this issue? (Please tick one box only)

- | | |
|--|---|
| <input type="checkbox"/> A user or previous user of Intermediate Care services in Tameside & Glossop | <input type="checkbox"/> An employee of Tameside & Glossop Integrated Care NHS Foundation Trust |
| <input type="checkbox"/> A family member or carer of someone who has used or is using Intermediate Care services in Tameside & Glossop | <input type="checkbox"/> An employee of Derbyshire County Council or High Peak Borough Council |
| <input type="checkbox"/> A member of the public | <input type="checkbox"/> A community or voluntary group |
| <input type="checkbox"/> An employee of Tameside Council | <input type="checkbox"/> A partner organisation |
| <input type="checkbox"/> An employee of NHS Tameside & Glossop Clinical Commissioning Group | <input type="checkbox"/> A business / private organisation |
| <input type="checkbox"/> Other (please specify) | <div style="border: 1px solid black; height: 30px; width: 400px;"></div> |

9. What is your home postcode? (Please state)

10. What best describes your gender? (Please tick one box only)

- | | |
|---------------------------------|--|
| <input type="checkbox"/> Female | <input type="checkbox"/> Prefer to self-describe |
| <input type="checkbox"/> Male | <input type="checkbox"/> Prefer not to say |

11. What is your age? (Please state)

12. Which ethnic group do you consider yourself to belong to? (Please tick one box only)

White

- | | |
|--|---|
| <input type="checkbox"/> English / Welsh / Scottish / Northern Irish / British | <input type="checkbox"/> Irish |
| <input type="checkbox"/> Any other White background (Please specify) | <input type="checkbox"/> Gypsy or Irish Traveller |

Mixed / Multiple Ethnic Groups

- | | |
|--|--|
| <input type="checkbox"/> White and Black Caribbean | <input type="checkbox"/> White and Asian |
| <input type="checkbox"/> White and Black African | |
| <input type="checkbox"/> Any other Mixed / Multiple ethnic background (Please specify) | |

Black / African / Caribbean / Black British

- | | |
|--|------------------------------------|
| <input type="checkbox"/> African | <input type="checkbox"/> Caribbean |
| <input type="checkbox"/> Any other Black / African / Caribbean background (Please specify) | |

Asian / Asian British

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> Indian | <input type="checkbox"/> Bangladeshi |
| <input type="checkbox"/> Pakistani | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> Any other Asian background (Please specify) | |

Other ethnic group

- | | |
|--|--|
| <input type="checkbox"/> Arab | |
| <input type="checkbox"/> Any other ethnic group (Please specify) | |

13. What is your religion? (Please tick one box only)

- | | |
|--|---|
| <input type="checkbox"/> Christian (including Church of England, Catholic, Protestant and all other Christian denominations) | |
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Sikh |
| <input type="checkbox"/> Hindu | <input type="checkbox"/> No religion |
| <input type="checkbox"/> Jewish | <input type="checkbox"/> Any other religion, please state |
| <input type="checkbox"/> Muslim | |

14. What is your sexual orientation? (Please tick one box only)

- | | |
|--|--|
| <input type="checkbox"/> Heterosexual / Straight | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Gay man | <input type="checkbox"/> Prefer to self-describe |
| <input type="checkbox"/> Gay woman / lesbian | |

15. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? Include problems related to old age. (Please tick one box only)

- | | |
|--|-----------------------------|
| <input type="checkbox"/> Yes, limited a lot | <input type="checkbox"/> No |
| <input type="checkbox"/> Yes, limited a little | |

16. Do you look after, or give any help or support to family members, friends, neighbours or others because of either, long-term physical or mental ill-health / disability or problems due to old age? (Please tick one box only)

- | | |
|--|--|
| <input type="checkbox"/> Yes, 1-19 hours a week | <input type="checkbox"/> Yes, 50+ hours a week |
| <input type="checkbox"/> Yes, 20-49 hours a week | <input type="checkbox"/> No |

17. Are you a member or ex-member of the armed forces? (Please tick one box only)

- | | |
|------------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> No | |

18. What is your marital status? (Please tick one box only)

- | | |
|--|--|
| <input type="checkbox"/> Single | <input type="checkbox"/> Widowed |
| <input type="checkbox"/> Married / Civil Partnership | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Divorced | |